



Sherburn High School



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USE OF BIOMETRICS – LIBRARY SERVICE AND CASHLESS CATERING

The school uses Biometric technology in the Library and at the tills in our Food Hall which has undoubtedly improved the services we provide at the school. We are a cashless school and payment for all trips, meals and resources during the school year is done via Parentpay, a 24 hour online payment service where parents can pay by debit or credit card.

The software we use turns your child's fingerprint into a mathematical algorithm, an image of the finger print is not retained, and the information stored cannot be used to recreate an image of the child's fingerprint. When the child places his/her finger on the scanner, this matches their finger print with the unique digital signature held in the database. You can also be assured that we will not share any biometric information with any other individual or agency including the police and will delete the information when your child leaves the school.

LIBRARY SERVICE

The Library Management System incorporates biometrics in order for students to borrow items from the library; this removes the need for library cards which are easily lost.

CASHLESS CATERING AND PARENTPAY

You will be issued with an activation email for Parentpay in the summer term. If you do have any queries regarding Parentpay please email finance@shs.starmat.uk. Should you not receive an activation email to log onto Parentpay, please contact the school as soon as possible and we can arrange to send one out to you. **Although you may have access to Parentpay via your child's current Primary School you will still need an activation email so you can 'add a child' in order for you to pay for the resources and services available at Sherburn High School.**

Money can be paid into your child's school meal account (min £5.00 per transaction) via the Parentpay website, money spent on food will be taken out of the system and you can check at any time how much money your child has left. Parentpay is also able to provide you with a report detailing each item of food served to your child, each payment made to the system for any time period and also shows a current balance. We suggest using the 'Balance Alert' which sends you an email (free of charge) when your balance falls below a level you can set. This is a great reminder so that your child's balance never reaches zero.

The school has set a daily 'spend limit' programmed into the system of **£6.50**, this can be increased or decreased for an individual student by emailing finance@sherburnhigh.co.uk. Students will not be able to buy food directly at the dinner counters using cash.

If you have any queries please do not hesitate to contact the catering or finance staff who will be able to assist you.

If you do not wish to register your child biometrically, your child will still be able to use the canteen and the library, the staff will use the 'look up' function on the till and the library system instead.

FREE SCHOOL MEALS

Students who are in receipt of Free School meals have their daily allowance of £3.25 prepaid onto their account which they can use at breaktime and/or lunchtime, any unused allowance will be cleared at the end of each day. Parents/carers are able to top up the allowance via ParentPay if they wish their child to use more than their £3.25 allowance.

