



SHERBURN HIGH SCHOOL

A Specialist Science College

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LAUNCH OF CASHLESS CATERING SYSTEM

Dear Parent/Guardian

We are planning this term to install a Cashless Catering System in our dining hall which uses the latest biometric technology, removes the handling of cash at the point of sale and speeds up the food service.

The benefits to the Students:-

- Reduces queuing time by speeding up delivery at the tills
- Removes stigma for free meal pupils by protecting their anonymity at the tills
- Removes cash from pupils pockets so reduces the opportunity for bullying or theft
- It's easy to use

Benefits to the Parents:-

- Payment is made direct to the school to ensure the money is used to purchase a school lunch or breakfast/break.
- Can access information about their child's account
- Can request a report on the eating habits of their child.
- Can set a daily spend limit.

What is Biometric Fingerprint Scanning

Fingerprint recognition technology is a more recent advancement in unique identification for cashless catering systems. An image of the student's fingerprint is taken and registered. The image is converted into digital data (usually an alphanumerical code) using a secure cryptographic method. The initial fingerprint image is not retained or stored.

The school already operate a biometric system in the library for book loans and cashless catering will be an extension to the use of this technology.

Methods of Topping up Students Accounts

By Credit/Debit Card Payment via the internet using Parentpay®. Parentpay is already used in school to pay for trips and visits . If you have not yet activated your account please contact the school and an activation letter will be sent out to you.

By PayPoint. Parents unable to pay online can pay in cash through the PayPoint network in local convenience stores

By Cheque/Cash. Cheques/cash sent into schools by parents are credited to their child's account by school administration. This is acceptable only in exceptional circumstance where all other methods of "cashless" payment have not been possible.

If you have any queries please contact either Jill Hobson or Jane Kearns in the finance office or Sue Hill the Catering Manager.

NEW FACILITIES FOR PACKED LUNCHES

We are currently working to improve the dining experience for students and as a result of feedback we have opened up an area (old year 11 area) at lunch time designated for packed lunches. This should alleviate the problem of not enough tables and benches in the hall for students to eat hot meals and snacks.

We are looking to make further improvements to the catering service over the next few months and would welcome comments or feedback parent may have.

